PARENT BILL OF RIGHTS FOR STUDENT DATA PRIVACY AND SECURITY THIRD PARTY CONTRACTOR SUPPLEMENT

Onshape, A PTC Business, has been engaged by the City School District of Albany to provide services. In this capacity, the company may collect, process, manage, store or analyze student and/or teacher/principal personally identifiable information (PII).

Onshape, A PTC Business, will provide the district with SaaS CAD services for educational purposes.

Onshape, A PTC Business, will ensure that subcontractors or others that the company shares PII with will abide by data protection and security requirements <u>of district policy</u>, and <u>state and federal</u> <u>law and regulations</u> by Sub-contractors are subject to vendor risk management before having access to any PTC, Inc. systems or data (including its customers' data). All of PTC's Affiliates are bound to adhere to terms similar to those set out in this Agreement. Onshape, A PTC Business, by entering into an Agreement with the School District acknowledges it has reviewed the relevant District policies on safeguarding PII, including but not limited to, Policy 8635 and Regulation 8635.

<u>PII will be stored on servers located in Oregon, USA (AWS West 2 Region) for Customers</u> accessing the Service from the US. All data between client devices and the Onshape service is encrypted with TLS v1.2 using strong cipher suites. All data at rest is encrypted with the AES-256 encryption standard in XTS mode with keys managed by the AWS Key Management System.

Parents may challenge the accuracy of PII held by Onshape, A PTC Business, by contacting Onshape Privacy, privacy@onshape.com, 121 Seaport Blvd., Boston, MA 02210 USA.

Onshape, A PTC Business, will take reasonable measures to ensure the confidentiality of PII by implementing the following:

- Password protections
- Administrative procedures
- Encryption while PII is in motion and at rest
- Firewalls

The contractor's agreement with the district begins on Sept 1 2021 and ends when the school chooses not to renew their Onshape educational enterprise. Once the contractor has completed its service to the district, records containing student PII will be destroyed upon request, inline with the contractor's retention policy.

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Authorized Representative (insert name of contractor) PTC Inc. 20 October 2021

Date