

**PARENT BILL OF RIGHTS FOR STUDENT
DATA PRIVACY AND SECURITY
THIRD PARTY CONTRACTOR SUPPLEMENT**

The IXL Learning, Inc. has been engaged by the City School District of Albany to provide services. In this capacity, the company may collect, process, manage, store or analyze student and/or teacher/principal personally identifiable information (PII).

The IXL Learning, Inc. will provide the district with a web-based personalized learning platform for math, ELA, science, social studies and Spanish. IXL also offers on-site, virtual, and on demand professional development for effective IXL implementation.

The IXL Learning, Inc. will ensure that subcontractors or others that the company shares PII with will abide by data protection and security requirements of district policy, and state and federal law and regulations by: Subcontractors and other authorized persons or entities will be provided such information pursuant to contractual obligations to maintain the confidentiality of such data in a manner consistent with this Agreement. IXL Learning, Inc., by entering into an Agreement with the School District acknowledges it has reviewed the relevant District policies on safeguarding PII, including but not limited to, Policy 8635 and Regulation 8635.

PII will be stored in the United States. Such data will be stored in a manner consistent with the NIST Cybersecurity Framework to mitigate against data security and privacy risks.

Parents students, eligible students, and teachers or principals may challenge the accuracy of PII held by IXL Learning, Inc. by contacting their School to exercise this right. IXL will cooperate with the School to effectuate such requests at the School's direction.

IXL Learning, Inc. will take reasonable measures to ensure the confidentiality of PII by implementing the following:

- Password protections
- Administrative procedures
- Encryption while PII is in motion and at rest: IXL will utilize a technology or methodology specified or permitted by the Secretary of the United States Department of Health and Human Services in guidance issued under section 13402(H)(2) of Public Law 111-5.
- Firewalls
- Other: _____

The contractor's agreement with the district begins on July 1, 2023 and ends on July 1, 2024. Once the contractor has completed its service to the district, records containing student PII will be destroyed via the following: Upon expiration or termination of a School's subscriptions without renewal, IXL will delete student data and teacher or principal data in accordance with the terms of any applicable written agreement with the School, written requests from authorized School administrators, and our standard data retention schedule. Authorized School administrators may contact IXL at compliance@ixl.com to request additional information about our standard data

retention schedule and available options for customizing IXL's standard data retention schedule to meet individual School requirements.



Authorized Representative
Paul Mishkin, Chief Executive Officer
IXL Learning, Inc.

5/19/2023

Date